



Kessick Custom Stain Policy

Updated January 2021

Custom stain only pertains to custom design projects and does not apply to projects designed utilizing 2020 design software. Custom colors will be considered on an individual basis. A fee of \$150 will apply and the finish price may increase.

Upon Receipt of the finish color sample Kessick will:

- Determine if the color can be replicated using Kessick products and processes.
- Have the color stain matched by our supplier.
- Create samples, two of which will be sent to the requesting party for approval.
- Determine if a premium will be added to the price.

Kessick will NOT:

- Utilize products sent to us or purchase materials we do not normally use.
- Agree to replicate a finish process not our own.
- Guarantee to match a color not produced by Kessick

Note: The coloring on stained finishes varies from piece to piece based largely on the color (tone and depth) and grain of the underlying wood. **Looking at a sample and assuming the entire project will look the same is a mistake.** One of the appealing aspects of stained wood is the natural variability. We can assure you of the following things on a project: The same stain formula will be used; the same species of wood will be used, and the same process will be followed.